

## **\*\*Frequently Asked Questions (FAQs) for Music iPortal LLC\*\***

### **\*\*1. What is Music iPortal LLC?\***

Music iPortal LLC is a dynamic company dedicated to fostering musical talent and providing entertainment solutions. Operating under the brand Portal Entertainment, we focus on both educational and entertainment services.

### **\*\*2. What types of educational services do you offer?\***

We offer personalized instruction and mentoring for aspiring musicians at all levels. Our experienced instructors provide guidance in a supportive environment to help individuals develop their musical skills.

### **\*\*3. Can I learn a specific instrument at Music iPortal LLC?\***

Yes, we offer lessons for various instruments. Whether you're interested in guitar, piano, drums, or vocal training, our instructors will tailor the lessons to meet your needs.

### **\*\*4. What entertainment services does Music iPortal LLC provide?\***

We specialize in several entertainment services, including:

- **\*\*DJ Entertainment:\*\*** Our DJs create engaging atmospheres for events, skillfully blending music genres.

- **\*\*Photography Entertainment:\*\*** We offer unique photography experiences such as photo360 and Photowall services for capturing memorable moments.

- **\*\*Church Services:\*\*** We provide tailored entertainment solutions for churches, enhancing worship experiences through music and creative presentations.

### **\*\*5. How can I book a service?\***

You can book our services by contacting us directly at [mainoffice@musicportalproductions.com](mailto:mainoffice@musicportalproductions.com) or calling us at 443-306-8334. Our team will assist you in selecting the right service and scheduling your event.

### **\*\*6. What is your refund and cancellation policy?\***

Customers have 14 days from the date of service purchase to request a refund. To be eligible, cancellations must be made at least 48 hours prior to the scheduled event. For detailed information, please refer to our Refund, Return, and Cancellation Policy.

### **\*\*7. Do you provide shipping for your services?\***

No, Music iPortal LLC does not provide shipping for any products or services. All services are delivered as contracted, and we do not sell tangible goods.

### **\*\*8. How do you protect my privacy?\***

We are committed to protecting your privacy. Our privacy policy outlines how we collect, use, and manage your data, ensuring that your personal information is secure and used solely for processing transactions and improving our services.

**\*\*9. Where is Music iPortal LLC located?\*\***

Our physical address is:  
Music iPortal LLC  
105 S. Philadelphia Blvd.  
Aberdeen, MD 21001

**\*\*10. How can I contact customer service?\*\***

You can reach our customer service team via email at [mainoffice@musicportalproductions.com](mailto:mainoffice@musicportalproductions.com) or by phone at 443-306-8334. We are here to assist you with any questions or concerns regarding our services.

**\*\*11. Are your instructors qualified?\*\***

Yes, our instructors are experienced professionals with a passion for music and teaching. They are dedicated to providing high-quality instruction and mentorship tailored to each student's needs.

**\*\*12. What age groups do you cater to for music lessons?\*\***

We welcome students of all ages, from children to adults. Our lessons are designed to accommodate different skill levels and learning paces.

**\*\*13. Can I schedule a trial lesson before committing?\*\***

Yes, we offer trial lessons for prospective students. This allows you to experience our teaching style and determine if it's a good fit before committing to regular lessons.

**\*\*14. What types of events do you provide DJ services for?\*\***

Our DJ services are available for a wide range of events, including weddings, parties, corporate functions, and community gatherings. We can customize our music selection to fit the theme and atmosphere of your event.

**\*\*15. Is there a minimum booking requirement for your entertainment services?\*\***

We do have specific minimum booking requirements depending on the service. Please contact us for more details regarding your event and the services you are interested in.

**\*\*16. Can I request specific songs or genres for DJ services?\*\***

Absolutely! We encourage clients to share their preferred songs or genres, and our DJs will work to create a playlist that matches your vision for the event.

**\*\*17. How far in advance should I book your services?\*\***

We recommend booking our services as early as possible to secure your desired date and time. Popular dates, especially during peak seasons, may fill up quickly.

If you have any additional questions or need further assistance, please don't hesitate to reach out to us!